Get out of the line, Go online to PAWS!

FAQs

How do I accept or decline my federal student loans?
Log into your PAWS account @ www.savannahstate.edu/student-affairs/paws.shtml and select the following prompts:

- Select the Student and Financial Aid Tab
- Select "Financial Aid"
- Select "Award"
- Select "Award for Aid Year"
- Select the appropriate aid year and click submit
- Select "Accept Award Offer" tab
- Read Terms and Condition
- Choose "Accept" or "Decline" in the drop menu beside each offer
- Click "Submit Decision"

How do I complete my Master Promissory Note (MPN) and Entrance Loan Counseling?
Log onto www.studentloans.gov using your FAFSA PIN to complete the MPN and counseling session.

What is my balance for the term?
Log into your PAWS account and view your Student Bill or visit the Cashier’s Office in Hill Hall for an accurate quote.
How much am I getting back?
Log into your PAWS account and view your Refund Status or visit the Cashier’s Office in Hill Hall for an accurate quote.

What is my Financial Aid status?
You may check your status online by logging into your PAWS account, under the Financial Aid section select Financial Aid Status to view Overall Status.

What else do I need to turn in?
Log into your PAWS account, under the Financial Aid section select Eligibility then Student Requirements to see what documents is required to be awarded financial aid.

How do I pay my outstanding balance?
Log into your PAWS account and pay online or establish a payment plan. Follow these simple steps to enroll in the payment plan:

- Go to www.savannahstate.edu
- Under Current Student, select Student Accounts
- In center of page, click NEW! Tuition Payment Plan

Why can’t I see my scholarships and private loans in my PAWS account?
The scholarships and private loans may be seen in PAWS once they are posted to the student account. If it is not visible, then SSU has not received the funds from the scholarship donor or the loan lender.

How can my parent apply for a Federal Parent Loan?
You parent may log onto www.studentloans.gov using his/her FAFSA PIN to apply and complete the MPN.

How long before my parent loan appears on my PAWS account?
If the loan is approved and an active MPN is on file for the parent, it will take 2 to 3 business days.