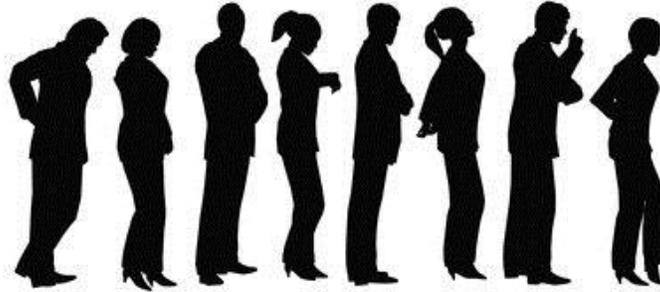


# Get out of the line, Go online to PAWS!



## FAQs

### How do I accept or decline my federal student loans?

Log into your **PAWS** account @ [www.savannahstate.edu/student-affairs/paws.shtml](http://www.savannahstate.edu/student-affairs/paws.shtml) and select the following prompts:

- Select the **Student and Financial Aid** Tab
- Select "**Financial Aid**"
- Select "**Award**"
- Select "**Award for Aid Year**"
- Select the **appropriate aid year** and **click submit**
- Select "**Accept Award Offer**" tab
- Read Terms and Condition**
- Choose "**Accept**" or "**Decline**" in the drop menu beside each offer
- Click "**Submit Decision**"

### How do I complete my Master Promissory Note (MPN) and Entrance Loan Counseling?

Log onto [www.studentloans.gov](http://www.studentloans.gov) using your FAFSA PIN to complete the MPN and counseling session.

### What is my balance for the term?

Log into your **PAWS** account and view your **Student Bill** or visit the Cashier's Office in Hill Hall for an accurate quote.

## **How much am I getting back?**

Log into your **PAWS** account and view your Refund **Status** or visit the Cashier's Office in Hill Hall for an accurate quote.

## **What is my Financial Aid status?**

You may check your status online by logging into your **PAWS** account, under the Financial Aid section select **Financial Aid Status to view Overall Status**.

## **What else do I need to turn in?**

Log into your **PAWS** account, under the Financial Aid section select **Eligibility** then **Student Requirements** to see what documents is required to be awarded financial aid.

## **How do I pay my outstanding balance?**

Log into your **PAWS** account and pay online or establish a payment plan. Follow these simple steps to enroll in the payment plan:

- Go to [www.savannahstate.edu](http://www.savannahstate.edu)
- Under **Current Student**, select **Student Accounts**
- In center of page, click **NEW! Tuition Payment Plan**

## **Why can't I see my scholarships and private loans in my PAWS account?**

The scholarships and private loans may be seen in **PAWS** once they are posted to the student account. If it is not visible, then SSU has not received the funds from the scholarship donor or the loan lender.

## **How can my parent apply for a Federal Parent Loan?**

You parent may log onto [www.studentloans.gov](http://www.studentloans.gov) using his/her FAFSA PIN to apply and complete the MPN.

## **How long before my parent loan appears on my PAWS account?**

If the loan is approved and an active MPN is on file for the parent, it will take 2 to 3 business days.